

Make it fit –
enablers for and barriers to
applying quality improvement tools
in practice

Work Package 6 – Practical Applications

Quality Action Conference,
26/27 Berlin 2016



Quality Action
Improving **HIV** Prevention in Europe

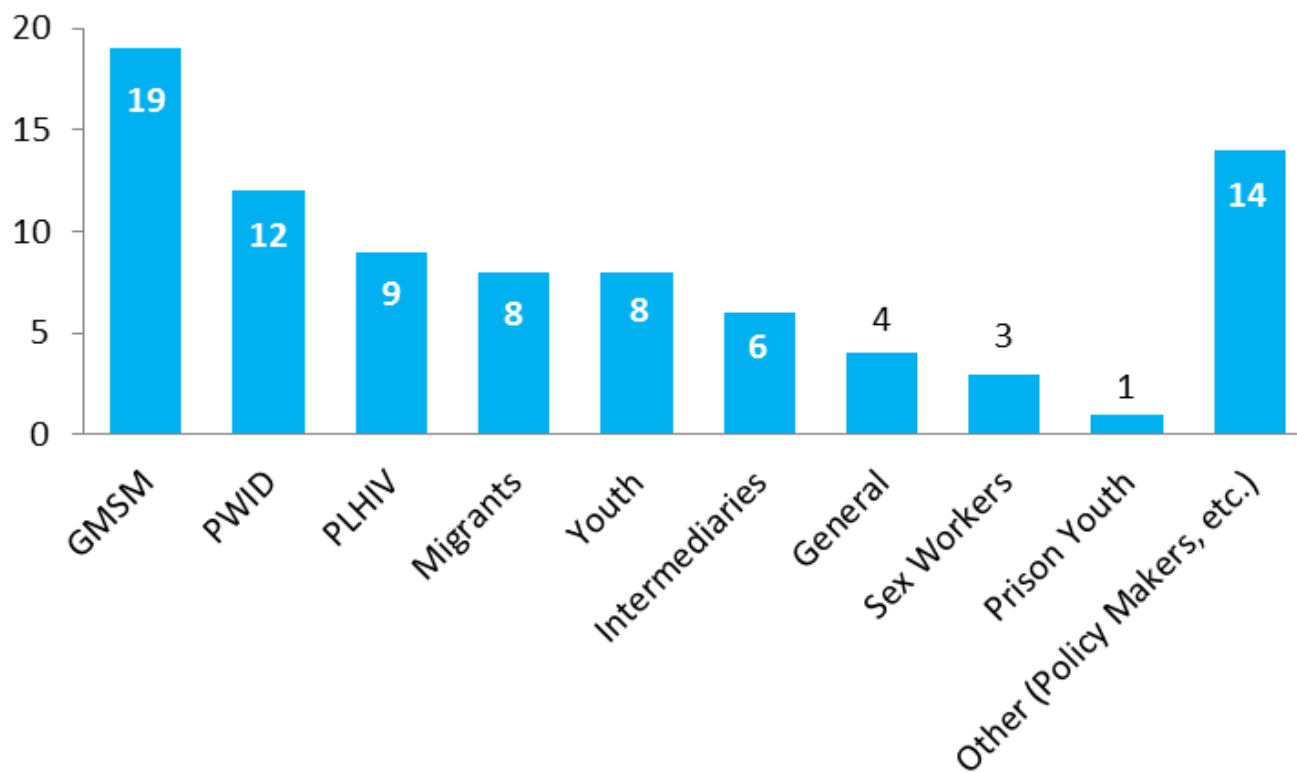


Carolyn Vierneisel

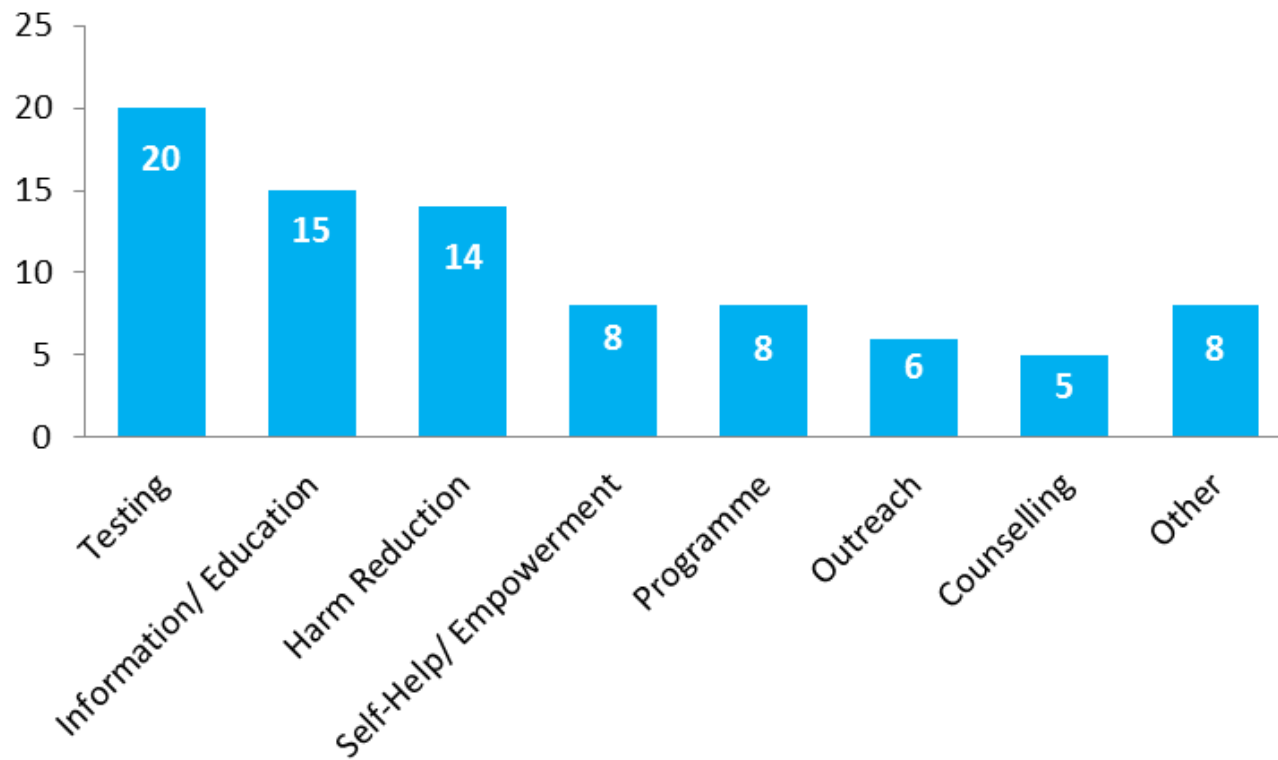


This work is part of the Joint Action on Improving Quality in HIV Prevention (Quality Action), which has received funding from the European Union within the framework of the Health Programme.

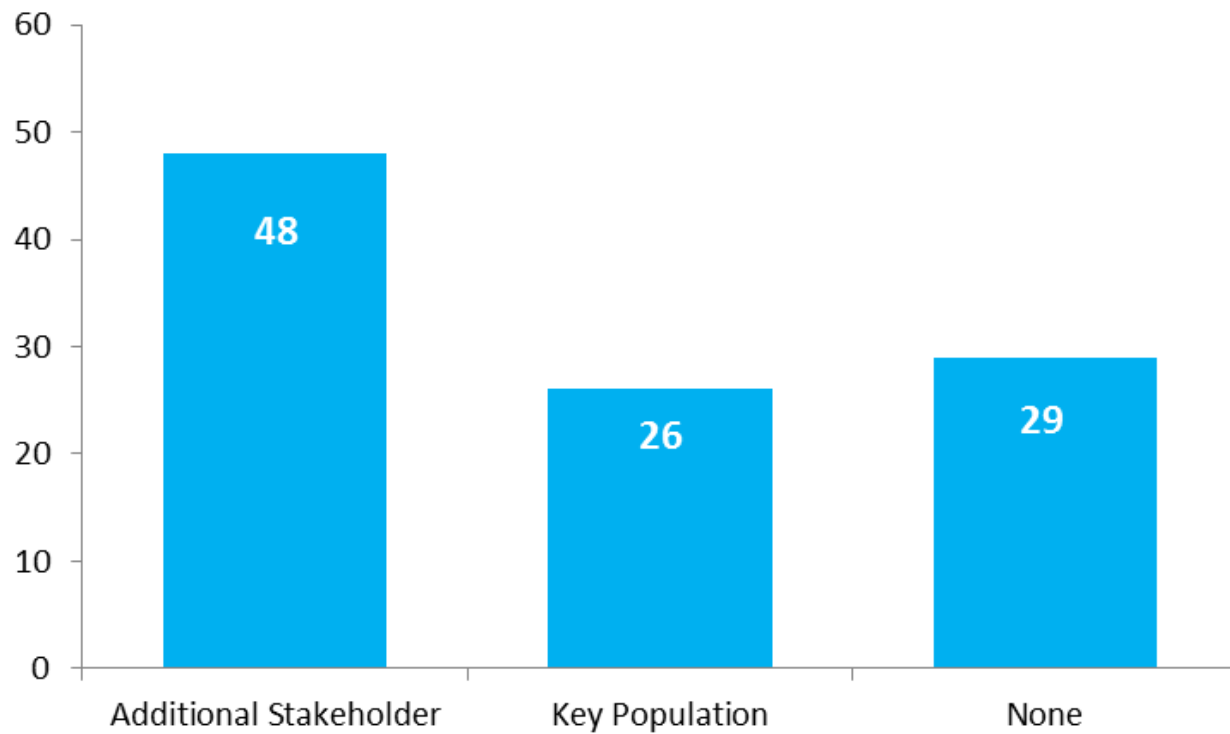
84 applications – Addressed key populations




Type of project/programme



Participation of Stakeholders





What are enablers for and barriers to a successful practical tool application?





Sources of analysis

- ***Case Studies*** (main data)
... filled in by projects/programmes
- ***Documentation Tables***
... filled in by WP 6 members
- ***Qualitative Content Analysis*** (Mayring, 2010)
- ***Focus Groups*** (WP 3)
... with WP 6 members and country contacts,
members of projects/programmes
- ***Online questionnaire on incompleting applications***
(WP 3)





Enablers and barriers

6 Key Factors

1. Tool Fit
2. Planning and Preparation
3. Participation and Involvement
4. Facilitation
5. Available Resources
6. Additional Support





Key factors

1. **Tool Fit** captures tool-related factors that can be either supportive or challenging and that influence the application itself as well as people's strategies for responding flexibly, including making a range of adaptations.

'The PQD tool was definitely the right tool to choose for a project targeted to migrants.'

'[...] and when doing the evaluation of the project I simply skipped some questions. There were a little too many very similar questions and some questions did not really "fit" in what I was doing.'





Key factors

2. ***Planning and Preparation*** applies both to the whole application process as well as to the actual meeting or workshop during which the tool is applied.

'It was essential to have a fixed organizational team and one main person in charge of the process. The team met up before and after each meeting to exchange on and adapt the planning.'





Key factors

- 3. *Participation and Involvement*** puts the focus on the importance of involving the right people and the strategies to achieve this.

‘The problem was at the recruitment level. Without external motivation (vouchers) it would be nearly impossible to recruit group of experts (main reason: lack of time).’





Key factors

4. **Facilitation** of the application process can pose challenges, e.g. keeping a discussion both focused and creative, and is seen as a main success factor.

‘Using two facilitators and taking turns being the lead facilitator enables more on the spot reflections on the process. The role of the facilitator/moderator cannot be understated.’





Key factors

5. **Available Resources** are those already existing (or lacking) within an organisational structure that people can draw on to implement a quality improvement process.

‘Applying the tool next to regular work has proven to be a challenge.’





Key factors

6. ***Additional Support*** as a factor includes strategies to organise the support needed for the practical application process.

‘Build support within your organization, especially with your management. You’ll need them for feedback and investing resources.’

→ Read more: Practical Application Report





Case Study Research Database

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National Training Case Studies Research Database

CASE STUDIES RESEARCH DATABASE

Use this form to search real case studies from the Quality Action project.

TOOL

KEY POPULATION

TYPE OF ORGANISATION

- PIQA
- PQD
- QIP

- Gay and other men who have sex with men (MSM)
- Migrants
- People who inject drugs (PID)

- NGO
- GO
- Multiple partners (GO/NGO mix)

Use the CTRL and SHIFT keys to select multiple values.

SEARCH:



Search results:

AT AH Wien - PQD MSM NGO.pdf



Organisation: **Aidshilfe Wien (AT)**
 Tool: **PQD**
 Key population: **Gay and other men who have sex with men (MSM)**
 Type of organisation: **NGO**



Thank you!



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