QUALITY ACTION
CONCEPT AND METHODS

Improving Quality in HIV Prevention (QHP)
EU Joint Action Project 2013–16

This work is part of the Joint Action on Improving Quality in HIV Prevention (Quality Action), which has received funding from the European Union within the framework of the Health Programme.
Aim

To improve the quality of the response to HIV and AIDS in Europe by increasing the effectiveness of HIV prevention using practical Quality Assurance (QA) and Quality Improvement (QI) tools.
What do we mean by QUALITY?

Quality means achieving desirable health outcomes in a manner consistent with current professional knowledge and standards.
Quality in HIV prevention

Preventing new HIV infections and disease in a manner consistent with the best available evidence, theory and experience.
Participation
Self-reflection

Plan
Do
Act
Check

Quality
Key Principle: Participation

- Stakeholder involvement
- Communication, consultation and facilitation
- Team and group work
- Empowerment
Key Principle: Self-Reflection

- Voluntariness
- Supportive environment
- Structured process
- Satisfaction
Quality Assurance or Improvement?

- **Quality Assurance (QA)** monitors the quality of services and activities against standards, including review, problem identification and corrective action.
- **Quality Improvement (QI)** identifies, implements and evaluates strategies to increase the capacity to fulfil and exceed quality standards.
Programs and projects of high quality

- Analysis and needs assessment
- Consultation and planning
- Implementation and service provision
- Monitoring and evaluation
- Documentation and reporting
- Review

All of high quality
Methods

- Evidence based tools, expert-led adaptation, pilot application, consultation and review
- Train-the-trainer, adult education, e-learning, practice-based learning,
- Development of quality factors, consultation
- Policy review, advocacy and negotiation
- Process, output and outcome evaluation
Thank you for your attention!

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